## Bangladesh Startup Ecosystem

The Untapped Digital Goldmine of Asia



## **Executive Summary**

Bangladesh startup ecosystem is coming of age riding on key drivers:

- <u>Strong Economy Vitals for Startups</u>: Tech adaptable young population 62%+ under 35 years, 164 million people (8th largest in the world) with high density (1200 people/Sq Km). Middle class growing at 10% per annum to reach 34 million by 2025, 98% mobile phone connection, 62% internet penetration, 102 million+ people on internet with 94 million mobile internet penetration. The pandemic has also accelerated the use of ICT technology, including digital commerce, education, healthcare, agriculture.
- Demographic Bulge with the Right Skill-sets: The country generates 5,000+ IT graduates each year is creating a strong group of entrepreneurial waves focused on solving critical problems, including those during the pandemic. The country's median age of 27.9 years means more young people are willing to take risks and explore innovations in the economy. With limited opportunities from STEM graduates (due to the absence of large scale industrialization except for RMG/Textile, which is still more labor-intensive than automation) they are looking into forming ICT enabled companies and Startups. NRBs (Non-Resident Bangladeshis) are also returning, bringing in both investment capital and knowledge remittance.
- Bangladesh Startup Ecosystem at an Inflection Point: The Bangladesh Entrepreneurship Ecosystem is at an inflection point with an excess of U\$ 200 million in international investments from big-name corporate investors and venture capitals, investing in industries like FinTech, Logistics, and Mobility over the last four years. The emergence of active Angel Investment Networks, Impact Investing, host of local and international operating accelerators/ incubators propelled 1,000+ active Startups, generating 1.5 million+ employment embracing products and services of Startups as part of the country's everyday life. Additionally, B-SEC (Bangladesh Securities and Exchange Commission) has also approved small-cap stock exchange guidelines, which is a big step towards providing investors with Startup exits.

#### **Government Support:**

The Government of Bangladesh deployed the National ICT Policy in 2009 to become Digital Bangladesh by 2021. Government policies and projects from the ICT Ministry, such as IDEA Project and Startup Bangladesh Limited with 100 crore BDT (U\$ 11.5 Million) funds, are taken to improve the local startup ecosystem. Additionally, GoB is setting up 28+ Hi-Tech Parks, including infrastructure support like data centers, to support technology companies.

#### COVID-19 Impact:

Since March 2020, the country and all its businesses and startups have been affected drastically by the COVID-19 disruption. 24% of companies reported to have stopped operations, with 56% of startups seen at least a 50% drop on revenue generation. 60% of Startups have runway less than three months threatening 1.5 million employment and an annual loss of over U\$ 53 Million in 2020. The disruption, however, is also propelling accelerated adoption of digital services with Digital Financial Services, Logistics, and Grocery on-demand, EdTech, HealthTech seeing steep growth.



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# Bangladesh: The Untapped Economy in Chindia

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04 Investment in the country has grown ~4X over the last decade

05 Right time to attract foreign investors as the startup epicenter of the world shifts towards Asia

## **Economic indicators of the past decade** suggest growth for the country

**164**Mn 27.9 U\$**1,855 GDP Per Capita** Population Median Age 2019 2019 2019 ~6.5% U\$**3.61**Bn U\$**299**Bn **GDP Growth Rate GDP** FDI FY 2018-19 Average (2010-19) Average (2010-19) U\$**41**Bn U\$**34**Bn U\$**800**Mn **Total Exports RMG Exports ICT Exports** FY 2018-19 FY 2018-19 FY 2018-19 **161**Mn **102**Mn **94**Mn Mobile Subscribers Internet Users Mobile Internet Users May 2020 May 2020 May 2020

Bangladesh, the **39<sup>th</sup> largest economy** and one of the fastest growing countries, showed an impressive annual GDP growth rate of **~6.5%** over the last decade. The country's annual GDP growth rate officially surpassed that of India's in 2016 and has been higher than that of its neighbor since then.

GDP per capita has been growing at rates over **5%** since 2015 peaking at **U\$ 1,855** (as of 2019), which is almost equal to China in 2005. Final consumption expenditure, which accounts for private consumption and general government consumption, has been growing positively for the last 10 years.

The economy is on track in graduating from the **LDC status in 2024** and has made impressive strides in human development. PwC, a global consultancy, also predicts Bangladesh to become the **28th largest economy** in the world by 2030.

It dominates the **global RMG market in 3rd position**, right after China and Vietnam, earning **U\$ 34Bn** (**83**% of total export earnings) as of 2019. It's ICT sector is booming, exporting **U\$ 800Mn** worth of service across the globe.

The country has a population of 164 Mn and has reached 37% urbanization. Connectivity has reached its peak, with **98%** mobile phone connection (**161Mn**) and **62%** internet penetration (**102Mn**) and **57%** mobile internet penetration (**94Mn**).

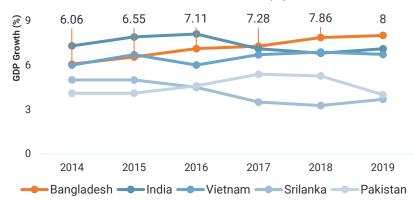
Source: BTRC, World Bank, UNCTAD, Ministry Briefings, BBS, EPB & Bangladesh Bank

## MAC population will double to 34Mn in 5 years increasing consumer appetite

Bangladesh recorded an impressive annual GDP growth rate of **8.1%** in 2019; the highest in the country's history and in South Asia for 2019. The strong performance is attributable to a number of factors that have contributed to inclusive economic growth

According to The Bangladesh Bureau of Statistics (BBS), the country has a young population with a median age of  $\sim$ **28 years** and **62%** of the population below the age of 35.

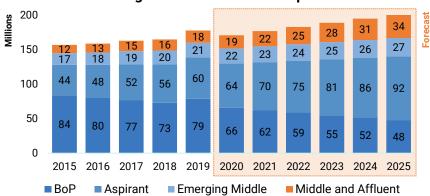
The country also benefits from 'density dividend', as **164 Million** population is nestled in a country with land size similar to that of Michigan, USA.



Annual GDP Growth (%)

Bangladesh's rapidly growing economy has spawned an economic class of urbanites, who are upwardly mobile with a growing appetite for consumer spending. This Middle and Affluent Class (MAC) population is young, tech-savvy and optimistic about their future, leading them to spend on living standard enhancing goods and services.

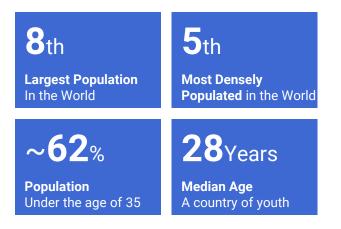
According to a study by The Boston Consulting Group (BCG) on Bangladesh's surging MAC population, the projected MAC population stands at **19 Million** as of 2020 and is projected to grow at **10%** per annum to reach **34 Million** by 2025.



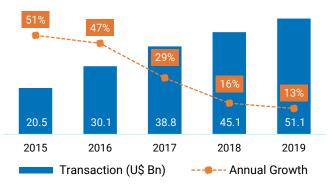
#### **Bangladesh Income-wise Population**

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## Markers of digital penetration are increasing, boosting startup activity



#### MFS is growing steadily at a 20% CAGR



Source: Bangladesh Bank, World Bank, e-CAB, Statista, UNCTAD, BASIS, ICT Ministry & LightCastle Analysis



#### MFS is growing steadily at a 20% CAGR over the last 5 years

- Every one out of two persons (85Mn) has a MFS account in Bangladesh
- **5.3Mn** people conducts **7.6Mn** transactions of **U\$ 151Mn+** everyday
- 7Mn new MFS accounts registered during pandemic surge (Mar-May'20)

### eCommerce market is expected to grow to U\$ 3Bn by 2023

- 2,000 e-commerce sites and 50,000 Facebook-based outlets which delivers around 30,000 products everyday
- 80% of online sales are concentrated in Dhaka, Chattogram and Gazipur
- Bangladesh eCommerce market stands at U\$ 1.6Bn, ranking 46<sup>th</sup> in the global ranking

### ICT sector has grown by 40% annually since 2010



- Over 1,500+ IT companies thrive in the country capturing a significant share in the international markets worldwide is expected to produce 1% of the country's total GDP in the next five years
- Bangladesh is the second largest supplier of online labor with over 650,000 registered freelancers generating U\$ 100Mn+ annually

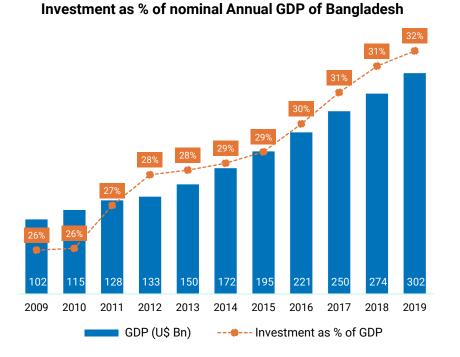
### Government boosting Startup activity through ICT wing

- Government initiated its own public startup support wing, Startup
  Bangladesh with 100 crore BDT (U\$ 11.5Mn) fund to catalyze investments
- Multiple competitions conducted to boost student entrepreneurship 100+ startups received cumulative seed fund over U\$ 1.5Mn+
- National ICT Budget for fiscal year 2020-21 stands at U\$ 0.53Bn

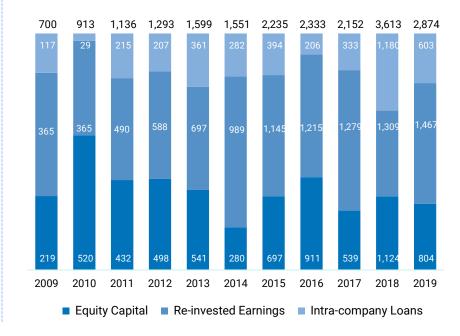
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## **Investment in the country** has grown ~4X over the last decade

Alongside steady economic growth, the investment to GDP ratio of Bangladesh has grown to **32%** (**U\$ 96Bn**) in FY 2018-19 from **26%** (**U\$ 26Bn**) in 2009-10. Despite the excellent progress, the country's Foreign Direct Investment (FDI) in CY 2019 stood at a mere **3%** (**U\$ 2.87Bn**) of the country's total investment. With policymakers devising policies to attract FDIs, investments are expected to increase in the new decade.







## **Right time to attract foreign investors** as the startup epicenter of the world shifts towards Asia

### Emergence of Asia a startup hotspot

- Asia now has 42% (262 out of 615) of all the total unicorns
- Market valuation of unicorns from Asia stands at U\$ 960 Bn

### Boom in global startup funding

- 2018-19 saw record investment of total **U\$ 21.5Bn** for mature stage companies
- 30% increase in funding in Asia Pacific countries the last 5 years

### Aspiring ecosystem activates in Bangladesh

- Educational institutions are creating focused curriculum for integration of technology, producing 5,000+ IT professionals annually
- 28 High tech parks are launched to support startups and innovations
- Ecosystem enablers such as, co-working spaces, competitions, accelerators and incubators have come up in the last 5 years boosting the ecosystem

### Government of Bangladesh focusing on ease of doing business

- GoB is on the mission to improve 'Doing Business' ranking from 168 to top 100
- GoB imposing new policies and pushing special economic zones in accordance to Bangladesh's formal graduation to middle income status in 2024
- Multiple incentives for foreign investment:
  - Tax exemption for up to 15 years for foreign investors
  - No import duties for export oriented sectors
  - Retained earnings treated as new investments;
  - Foreign ownership companies can also secure working capital/long term financing from local financial institutions

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China

India

Strategic Location

at the Heart of Asia

Beneficial location at

the crux of "Chindia"

## Bangladesh Startup Ecosystem is Coming of Age

01 | Bangladesh Startup Ecosystem: A glance of growth in numbers

02 Government initiatives boost the startup ecosystem to come of age

03 Bangladesh Ecosystem is diverse and operating in multiple sectors

04 With Fintech leading the ecosystem, the overall confidence of ecosystem was positive in 2019-20

05 Increasing number of accelerators and incubators are acting as enablers in the ecosystem

06 Bangladeshi Startups are attracting global and local investors

07 Homegrown Startups have raised U\$ 200Mn+ of foreign investment

## **Bangladesh Startup Ecosystem** A glance of growth in numbers

1,000+

Active Startups in Bangladesh



New Startups born every year Fintech Ride-Sharing Logistics Popular Growth Sector In 2019 Dhaka Chattogram Sylhet Major Active Cities in the Startup Ecosystem

U\$**200**Mn+

**International VC Fund** Brought in the last decade



**Startup Investment** Raised in 2019

**40**%

**Local Investment** U\$ 6Mn in 2019 U\$11.5Mn

**Startup Bangladesh Fund** Established in 2020

U\$**80**Mn+

Alternative Investment Fund Registered in Bangladesh 200+

Active Angels Boosted by Angel Networks 20+

Accelerators & Incubators Active in the Country 1.5Mn+

**Total Employment Created** by the Startup Ecosystem

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## Government Initiatives

## boost the startup ecosystem to come of age

	ble events initiate the atrepreneurship spirit	accelerato	Ecosystem enablers, rs & incubators initiate		l & global investors t on the ecosystem		ives boost the startup ystem to come of age
2013	2014	2015	2016	2017	2018	2019	2020
Google Groups Startup Weekend	Founder's Institute TiE Dhaka	GP Accelerator Makerlab	Banglalink IT Incubator YGAP	R- Ventures	YY Goshti Tiger Cage	Bangladesh Angels Startup Dhaka Incubator	Biniyog Briddhi BYLC Ventures
U\$5Mn : Bd Jobs	U\$1Mn : Priyo.com	U\$7Mn : Surecash	U\$2Mn : Cloudwell	Idea Project	Bangabandhu	Tier-4 Data Center	BDT 100 Cr. Seed
Startup Documentary by Startup Dhaka,	Innovation Extreme	Digital World	U\$1.3Mn:AjkerDeal \$1Mn : Direct Fresh U\$0.83Mn: Pathao	Launched <b>U\$2Mn</b> : Pathao	Satellite launched U\$56Mn : bKash U\$15Mn : Shohoz	Launched State owned VC launched – Startup Bangladesh Limited	Investment Fund by Startup Bangladesh 28 High-tech Parks launched
Startup Bash Startup Weekend			Innovation Fair Connecting Startups	U\$10Mn : Pathao U\$5.5Mn : Chaldal		2,650 Unions under broadband internet connectivity	
			Robi-Airtel M&A		<b>U\$5Mn</b> : Zero Gravity <b>U\$3.8Mn</b> : Bdjobs	U\$4.2Mn : Sindabad U\$2Mn : Deligram U\$1.5Mn : ShopUp	<b>U\$18Mn</b> : Augmedix <b>U\$1.1Mn</b> : SOLshare
Ecosystem Ena	ablers				<b>U\$1.7Mn</b> : SOLshare	Student to Startup Competition	U\$0.83Mn : Gaze U\$0.6Mn : LoopFreight
Government Ini	tiatives				U\$1.6Mn : ShopUp	Accelerating Asia	U\$0.5Mn : iFarmer
Notable Investr	nents				U\$1Mn : Sheba	Jerra - Summit Partial	Call 4 Nation
					JTI - Akij M&A	M&A	COVID Accelerator
Notable Events							EverCare - Apollo M&A
Merger & Acqui	sition						Unilever-GSK M&A
							Janata Jute Mills M&A

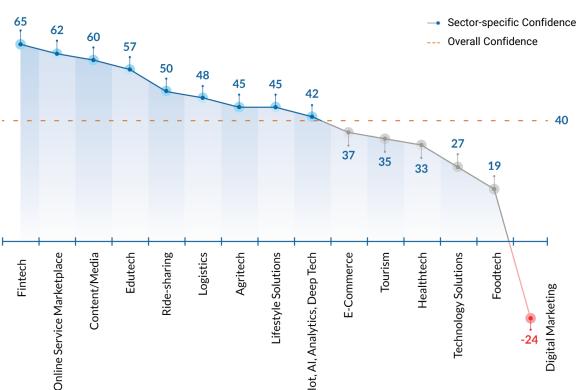
## With Fintech leading the ecosystem, the overall confidence of ecosystem was positive in 2019-20

A survey source from **100+** startup founders and investors rated **Fintech** and **Ride-sharing** and **Logistics** as the most promising sectors.

Online-enabled service marketplace platforms has captured the urban market significantly over the last 5 years. Players like **Sheba.xyz**, **Smanager, Jantrik** and **Hellotask** are formalizing the unstructured SME market and informal workers boosting financial inclusion.

eCommerce & fCommerce sector garners high confidence from investors. Startup players like ShopUp, Chaldal, eValy, Daraz and Sindabad

Meanwhile, digital marketing showed a drop in confidence, due to market saturation and thinning profit margin coupled with latest TAX issuance.

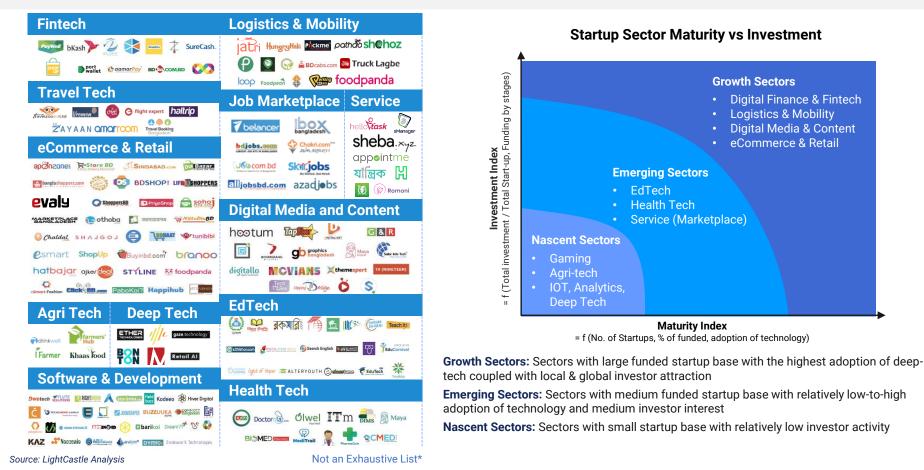


### Startup Ecosystem Confidence Index

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## Bangladesh Startup Ecosystem

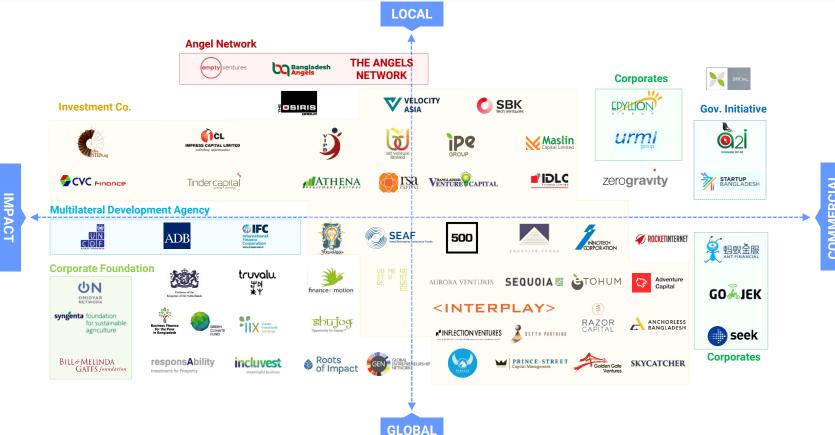
## is diverse and operating in multiple sectors



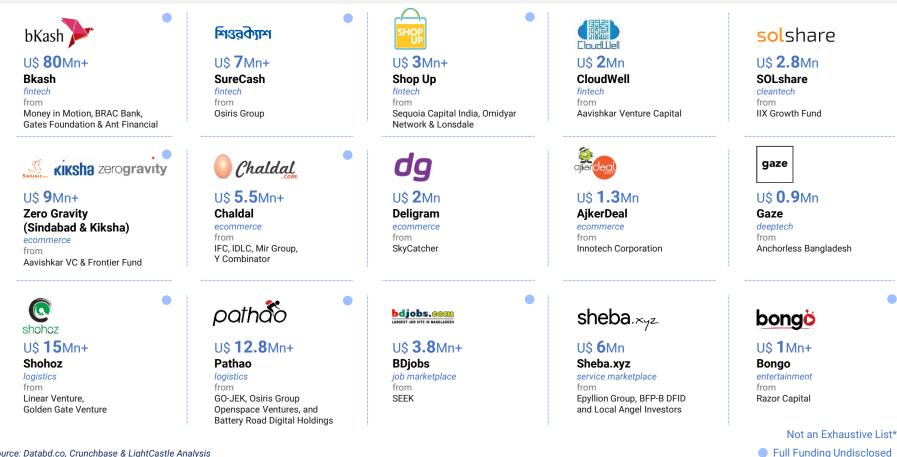
## **Increasing number of accelerators and incubators** are acting as enablers in the ecosystem



## **Bangladeshi Startups** are attracting global and local investors



## **Homegrown Startups** have raised U\$ 200Mn+ of foreign investment over the last decade



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## Low Funding & COVID-19 Pandemic Inflict a Critical Blow

01 Bangladesh Startup Ecosystem ranks far behind in comparison to the Global Startup Ecosystem

02 Finding the right talents & access to financing still remains the top problems for emerging startups

03 Funding in Bangladesh as percentage of GDP is significantly low

04 Pandemic Recession has slowed down startup investments worldwide

05 COVID-19 Disruption in Bangladesh leaves 60% of Startups with less than three months of runway

06 While all sectors are in peril, 3 Essential sectors have seen growth in Bangladesh

## **Bangladesh Startup Ecosystem** ranks far behind in comparison to the Global Startup Ecosystem

Category	United States	China	India	Indonesia	Bangladesh
Global Startup Ranking	1	14	23	54	98
Global Innovation Index <sup>[1]</sup>	61.73	54.82	36.58	29.72	23.31
Total Number of Startups <sup>[5]</sup>	100,000+ <sup>[3]</sup>	25,000+	50,000+	5,000+	1,000+
Time taken to setup a new business (days)	4-8	30-40	15-30	15-30	15-30
Corporate Tax Rate	39%	25%	34%	22%	25%-35%
Number of local VC Firms <sup>[5]</sup>	1000+	-	700+	300+	25+
Number of Angel Investors	300,000+	-	1,800+	5,000+	200+
Number of Accelerators/ Incubators	1,500+	12,000+ <sup>[4]</sup>	250+	-	20+

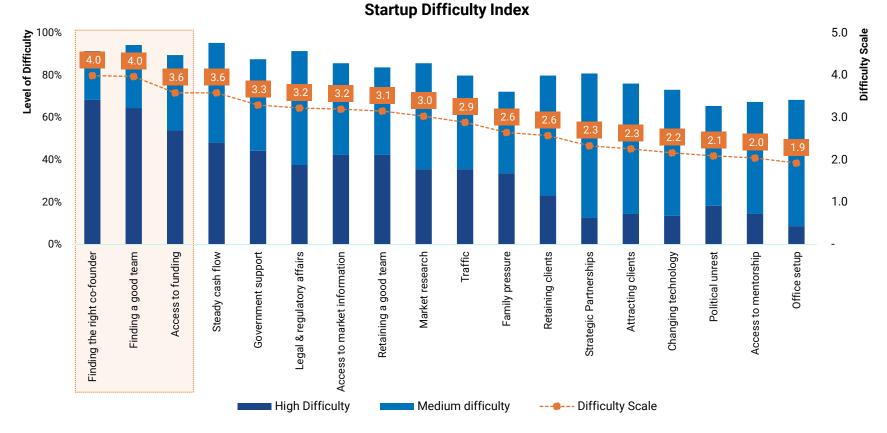
[1] The Global innovation Index ranks the innovation performance of 128 countries based on 82 indicators

[2]Global startup ranking by Startup Blink ranks the top 100 countries based on the quantity/quality of startups and enablers in the ecosystem coupled with business environment and critical mass.

[3] United States has the highest number of startups in the world

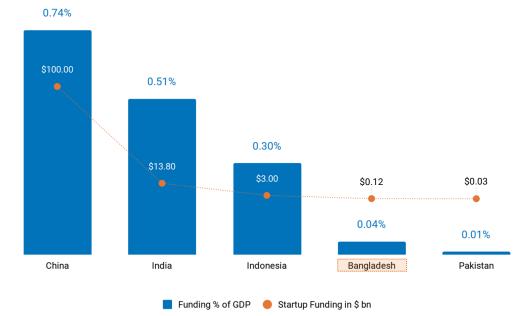
[4] China ranks #1 in number of incubators and accelerators across the world due to Chinese Government initiatives  $\mathbf{O}$ 

## Finding the Right Talents & Access to Financing still remains the top problems for emerging startups



## **Funding in Bangladesh** as percentage of GDP is significantly low

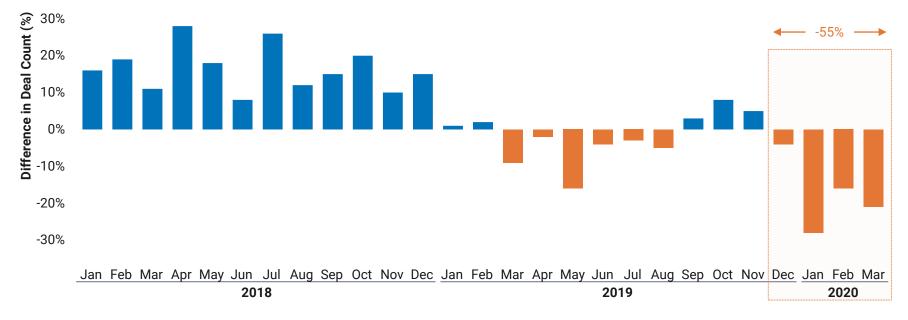
The already low **Startup Funding State of Bangladesh** (GDP **10x** lower than India), (GDP **50x** lower than China) - is at stake due to COVID-19



#### State of Startup Funding in Southeast Asia (2018)

## Pandemic Recession has slowed down startup investments worldwide

Due to pandemic recession kindled by COVID-19, number of startup investment deals worldwide per month have dropped by half (**55**%) since pre-COVID era (November 2019)

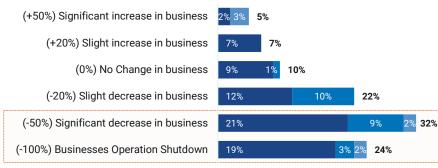


No. of Investment Deals Per Month Worldwide

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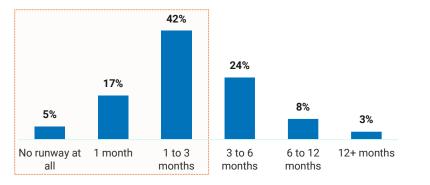
## **COVID-19 Disruption in Bangladesh** leaves 60% of Startups with less than three months of runway

**56%** of businesses saw at least a **50%** drop on revenue generation, while **52%** seed stage startups saw decrease in business



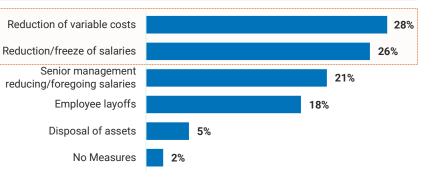
Seed Series A Series B+

#### 63% of Startups have less than 3 months of runway

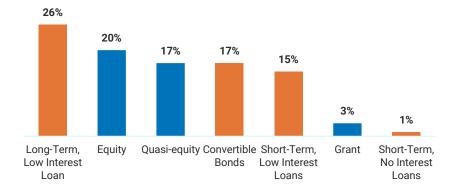


Source: Bangladesh Startup Survival Guide Group & LightCastle Analysis

Reduction of Variable Cost and Salary are the first measure taken by **54%** of the startups



#### 59% of the Startups seek leverage (loans and bonds) in times of crisis

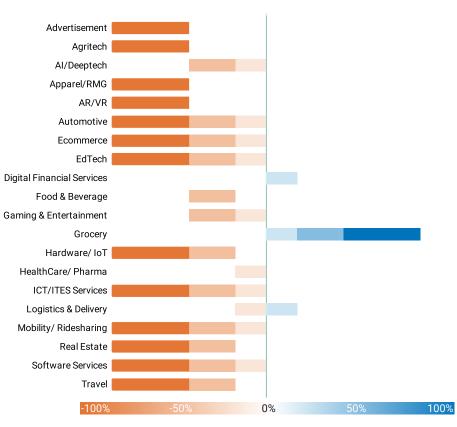


## While all sectors are in peril,

3 Essential sectors have seen revenue growth in Bangladesh

## **Grocery Logistics Digital Financial Services**

are the **essential sectors** that have seen positive impact in business



#### **COVID-19 Sectorial Revenue Impact in Bangladesh**



## Recommendations

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## **Recommendations**

- Startup Policy: With the Digital Bangladesh agenda in Government's core, it is eminent to form a startup policy to offer multiple benefits for the startup and ecosystem players such as ease of access to debt finance, reducing the cost of doing business, ease of doing business, fiscal policy support - VAT/tax exemptions and rebates. An enabling policy will promote the growth of startups and the ecosystem attracting foreign investment in the ecosystem, benefiting the country's growth and employment rate.
- Fund of Funds: Startup Bangladesh and ICT Ministry can form a fund of funds through a public private collaboration to invest in Startups. The fund of funds makes downstream investments in venture capital and alternative investment funds that in turn invest in startups.
- Investor Benefits: The government needs to ensure an investment friendly environment in Bangladesh. Recommendations would be to update Foreign Exchange Regulation Act 1947, reduce entry barriers, introduce TAX benefits and ease repatriation of profits of foreign investors to attract foreign investments.
- Ease of Doing Business: Business processes, policies, and regulations have to be streamlined and more comfortable to start and operate startups/SMEs. A way forward could be to use technology and fintech platforms to make tax payments seamless, transparent and secure.
- Industry-Academia Collaboration: Industry-academia is mandatory to set up the right kind of infrastructure to nurture innovation and talents at school/university level as well as leverage knowledge remittances from NRBs all over the world through incentivized initiatives.
- COV-19 Startup Support Fund: The ICT ministry can establish a BDT 150 crore startup support fund program in the form of grant/ quasi-equity/ matching fund nature to support the 150 startups for a runway of 12+ months. Based on multiple criteria i.e. employment, market potential, and postpandemic adjusted valuation, startups can be categorized as- small, medium, and large.



## Appendix

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## **Probable Economic Trajectories & Way-out of Pandemic**

U-shaped most likely economic recovery trajectory

### **V-shaped**

Recovery with a possible short lived boom, driven by huge stimulus needed for a hard stop to the pandemic. This would be a surprise scenario.

### **U-shaped**

Recovery based on a longer crisis, driven by a more modest response to the pandemic. This appears increasingly likely.

### L-shaped

Non recovery of a decay into a depression, driven by failed responses to the pandemic and economic crisis. This would represent a deep and long global depression due to the interconnectedness of world economies.

### **Y-shaped**

Recovery is a combination of U- and L-shaped recoveries — in this(likely) case, the economy divides into two tracks: fast and slow sectors that represents fast and slow recoveries.

**Startups** will face different trajectories based on their industry, but planning and adapting is the way out with the right kind of Capacity



#### Stabilize

Mitigate short term risk and stabilize operations

#### Reopen

Plan & orchestrate to resume operations

#### Grow

Accelerate change to grow in the post Covid world

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## How to define a Bangladeshi Startup?

**Startup** is an entity working towards innovation, development, deployment and commercialization of new products, processes, or services driven by technology or intellectual property

ORIGIN	INCEPTION		
Bangladesh	2010 onwards		
Founders of Bangladesh origin, with HQ or core product development in Bangladesh	Active technology product/ platform/ business incepted in 2010 or later		
DIFFERENTIATOR	STAGE		
Innovation	Prototype+		

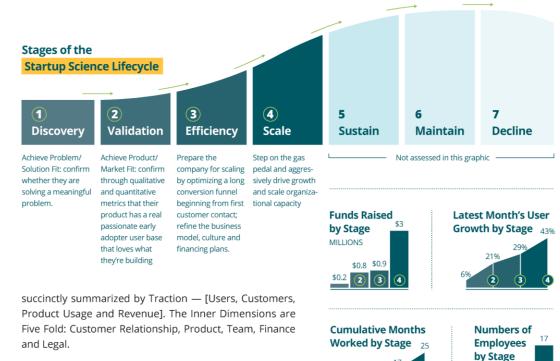
## Startup Insights: Why Startups Succeed or Fail? (I/II)

## Why Startups Succeed or Fail

Building a successful business is every entrepreneur's goal — but only 1 in 12 succeed in doing so.

Startup Science built an integral, whole systems model of a startup, synthesizing wisdom, learnings and frameworks from many of the top experts in the field to figure out what differentiated the successes from the failures. Over the years, they gathered and analyzed a comprehensive data set on over 34,000 companies to test and iterate their maps and models. Here are some of their primary insights, learnings and discoveries:

One of the most important principles successful companies possess is: Balance. Creating a successful startup is a balancing act amongst many variables simultaneously often amidst environments of extreme uncertainty and volatility. One of the most important balancing acts is between The Inner Dimensions and The Outer Dimensions of a startup. The Outer Dimensions are most



Startup Science discovered that **the primary reason startups fail is that their Inner Dimensions get ahead of their Outer Dimensions**, 'which they call **Premature Scaling**.

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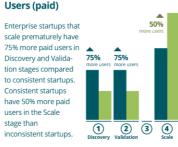
## Startup Insights: Why Startups Succeed or Fail? (II/II)



#### User Growth









45% of startups that scale prematurely spend more than \$15,000 per month on customer acquisition before optimizing their conversion funnels & acquisition costs. 80% of consistent startups spend less than \$15,000. 45% \$15,000 per month

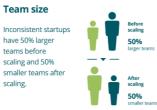


#### A sign of premature scale: Perfectionism

- too much focus on scalability building nice-to-have features
- too little user testing

#### \$10 Million

The self-reported valuation of inconsistent startups before entering Scale stage. Consistent startups report \$800.000



#### Outsourcing

Lines of Code Written

3.4

times more code

1 Discovery 2 2.25

3 Efficiency

Inconsistent startups write 3.4 times

more lines of code in the Discovery

stage and 2.25 times more lines of

code in the Efficiency stage.

times more code



#### Focus in the **Discovery Phase**

Users (free)

99% of consumer

focused startups

that scale prema-

turely stay below

100.00 users.

23% of consistent start-

ups exceed 100,000 users.

23%

77%

focus on

development

100.000 users

99%

don't break

the mark

14.0,000

spend 70% of startups that scale 50% prematurely focus 50% or of their resources on product more of their resources in development Discovery stage on product development, 45% of consistent startups focus their energy on customer development.

This infographic is based on the widely recognized research of the Startup Genome project that was started by Bjoern Lasse Herrmann and Max Marmer in 2010. In 2018 Bioern and Max decided to continue the Startup Genome research under the name Startup Science. The purpose of this new project is to advance the original work and to contribute to laying the foundations for a comprehensive paradigm for the Management Science of Entrepreneurship and Innovation.

Source: Startup Genome



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